

**Wilmington Office**

204 Antilles Court, Wilmington, NC 28405
(910) 791-0480 • www.GreenDotHVAC.com

the comfort club
membership agreement

We can help prevent unsafe working conditions, help reduce utility bills and costly breakdowns and extend the lifespan of your equipment. When you sign up for our preventative maintenance plan, you will enjoy access to prime benefits such as:

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- | | |
|--|---|
| • 2 maintenance visits per year | • Reminders of upcoming routine maintenance |
| • High priority scheduling | |
| • 15% discount off the cost of the repair | • During after-hours, weekends and holidays, your diagnostic rate is always \$109 instead of the non-member rate of \$159 |
| • 5% discount off new equipment and duct systems | |
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Guarantee & Additional Terms:

1. Green Dot Heating & Air warranties labor for 90 days. Manufacturers provide specific warranties on their parts. Warranties do not cover acts of nature, utility company service, acts of vandalism, or improper use of equipment.
2. Any additional service work required beyond preventative maintenance will be billed at Comfort Club discounted rates.
3. The Green Dot Heating & Air preventative maintenance agreement can automatically renew each year, if renewal option is chosen. Green Dot reserves the right to discontinue the maintenance agreement at any time without notice, if payments are not made in accordance with the agreement.
4. Green Dot Heating & Air maintenance does not include the operation of the equipment, or repairs, replacement, or service. This includes normal wear and tear, improper operation, negligence, misuse, or damage from corrosion, vibration, electronic action, or any other cause beyond the control of Green Dot Heating & Air.
5. Green Dot Heating & Air reserves the right to terminate this agreement at any time in the event of additions, alterations, repairs, or adjustments made by others.
6. Green Dot Heating & Air will not be responsible for damages to equipment due to the continued operation of equipment against our recommendation.
7. This agreement does not include the replacement costs of any part or system.
8. All work under this agreement, except for services required on an emergency basis, will be performed during regular working hours or at a mutually agreed upon time.
9. This Agreement is non-refundable but is transferable to another property or property owner.

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Contact Form

We will keep these records on file and ask if there is a change to please contact the office to update to the appropriate information.

Primary Contact: _____ **Company (if applicable)** _____

Main Phone: _____ **Alt Phone:** _____

Email: _____

Second Contact: _____ **Company (if applicable)** _____

Main Phone: _____ **Alt Phone:** _____

Email: _____

Service Address: _____

Billing Address: _____

Preferred Method of Contact:

☐ Mail ☐ Email ☐ Text ☐ Call

Is this a...?

☐ Permanent Home ☐ Secondary Home ☐ Rental

How many systems? ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5

If you are unsure of total of units and types of equipment, we can schedule a technician to determine for you.

Signing up for the specialty add-ons? *If not, leave this section blank.*

☐ Dehumidifier Coverage ☐ Mini-Split Coverage ☐ Filter Changes ☐ Electronic Air Cleaning

Total dehumidifiers? ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5

How many mini-splits? ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5

Acceptance of Maintenance Agreement

I agree to the terms of this agreement and acknowledge the cost of the preventative maintenance program. I understand that this agreement will exist for one year and will not be automatically renewed without my consent.

By accepting and paying for my plan, I affirm that this agreement becomes valid with or without my signature below and confirms my acceptance of the terms of this document.

Customer Signature: _____

Company Representative: _____

Thank you for using Green Dot Heating & Air for your home maintenance needs!